



**Disability and Communication Access Board
Parking Program for Persons with Disabilities
Annual Accomplishments
July 1, 2012 through June 30, 2013**



Parking for Persons with Disabilities

Hawaii Revised Statutes (HRS), Chapter 291, Part III, and Chapter 11-219, Hawaii Administrative Rules (HAR) addresses the following major areas:

- Eligibility criteria to obtain a person with a disability parking permit.
- Procedures for issuing and processing a person with a disability parking permit application.
- Specific parking privileges for vehicles that display a person with a disability parking permit.
- Specific penalties for the misuse of a person with a disability parking permit and parking spaces reserved for persons with disabilities.
- Reciprocal recognition of person with a disability parking permits of other jurisdictions (consistent with federal guidelines).
- Minimum requirements for signage and marking of parking spaces reserved for persons with disabilities.

State law and administrative rules provide criteria for individuals who qualify for a permit. A person is qualified if he or she meets any one of the following criteria, however a person may be eligible in more than one category:

- A person who cannot walk 200 feet without stopping to rest due to a diagnosed arthritic, neurological, orthopedic, renal, vascular, or oncological condition;
- A person who cannot walk without the use of, or assistance from, a brace, cane, crutch, another person, prosthetic device, wheelchair, or other assistive device;
- A person who uses portable oxygen;
- A person who is restricted by lung disease to such an extent that the person's forced (respiratory) expiratory volume for one second, when measured by spirometry, is less than one liter, or the arterial oxygen tension is less than sixty mm/hg on room air at rest; and
- A person has a cardiac condition to the extent that the person's functional limitations are classified in severity as Class III or Class IV according to the standards set by the American Heart Association.



Parking Database

DCAB maintains and monitors the Internet-based database system which continues to be the main repository of all disabled parking records for the State of Hawaii. Statistical data is gathered to improve the program's efficiency in operations.

Proposals were sought to identify and remediate data inputting problems in the system and to study the prospect of purchasing and upgrading the current database operation to allow for online applications. The study will be completed in 2013 and implementation will be contingent upon future funding.

As of June 30, 2013 there are 101,055 active permits in circulation to 85,601 different individuals. Three thousand seven hundred and seventy (3,770) of those permits are Disabled Persons License Plates. Based on a general population of 1,392,312 residents, 6% of the population has a person with a disability parking permit in the State of Hawaii.

Annual Accomplishments

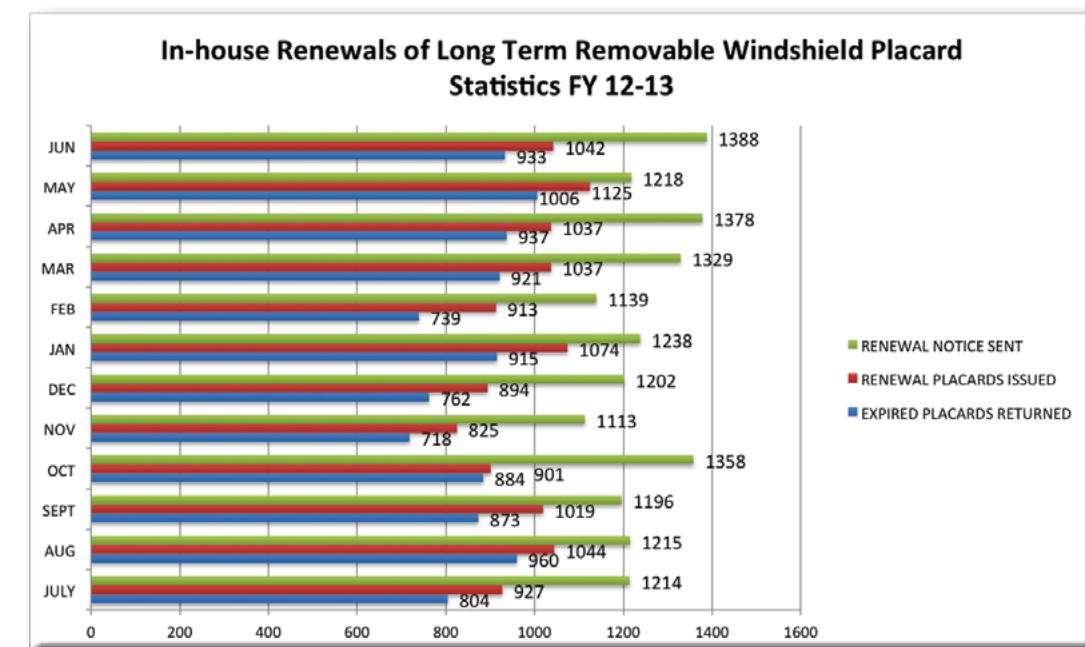
Issuance of Parking Placards to Qualified Persons with Disabilities

Memorandum of Agreements (MOA) between DCAB and the Counties detail the issuance of the parking permits for persons with disabilities statewide.

The Counties issued 16,364 first time removable windshield placards, temporary removable windshield placards, and disabled persons license plates.

The Counties issued the initial removable windshield placard at no charge to the consumer but received a reimbursement of \$12 per placard from DCAB to cover issuance costs. Reimbursement to the Counties totaled \$111,768. The Counties also collected and retained \$79,563.50 in transaction fees for the issuance of temporary removable windshield placards and replacement placards that were lost or stolen.

DCAB administered a renewal by mail program for permit holders of removable windshield placards. Current placard holders were sent 14,988 renewal notices resulting in 11,838 placards issued.



Quality Assurance Efforts

DCAB strives to maintain a high measure of quality control to ensure a viable and reliable parking program for persons with disabilities. Efforts are made to remove expired placards from the community to limit improper use.

DCAB retrieved and removed from circulation 612 placards from the families and estates of deceased permit holders through an active outreach mail campaign.

DCAB received 10,452 placards in a Business Reply envelope insert, included in the placard renewal packet, in an effort to retrieve expired placards from circulation in the community.

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Public Education

Public education and training for the parking program focuses on voluntary compliance in the use of accessible parking spaces and permits. Public forums, media development and technical assistance are the foundation for the public education campaign.

Distributed over 100 "How to Design an Accessible Parking Space" brochures to businesses and management agencies to provide updated information on the new federal and state guidelines.

Held public forums in all respective counties, presenting a discussion on the history of the parking program, changes to the regulations, proper use of parking permits, and methods of advocacy for use and enforcement in the community.

Produced and promoted a televised public service announcement with the campaign slogan "Be Aware or Beware." Message focused on the penalty of misusing a placard by unauthorized family member, and also the improper display of a placard.

Developed a web based parking application for notebooks and smart phones to inform persons with disabilities on the location of accessible parking spaces in the community.

Enforcement



Enforcement efforts on the county and state levels are inconsistent and consumer complaints continue to rise. Efforts were made to reestablish liaisons with the county and state enforcement entities to increase citations, and confiscate placards for parking violations.

Established cooperative agreement with Honolulu Police Department to inform traffic division officers about the display and recognition of international permits for parking for persons with disabilities.

Reestablished contacts with county police departments to secure data on the number of tickets issued for violations of the accessible parking statutes.

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